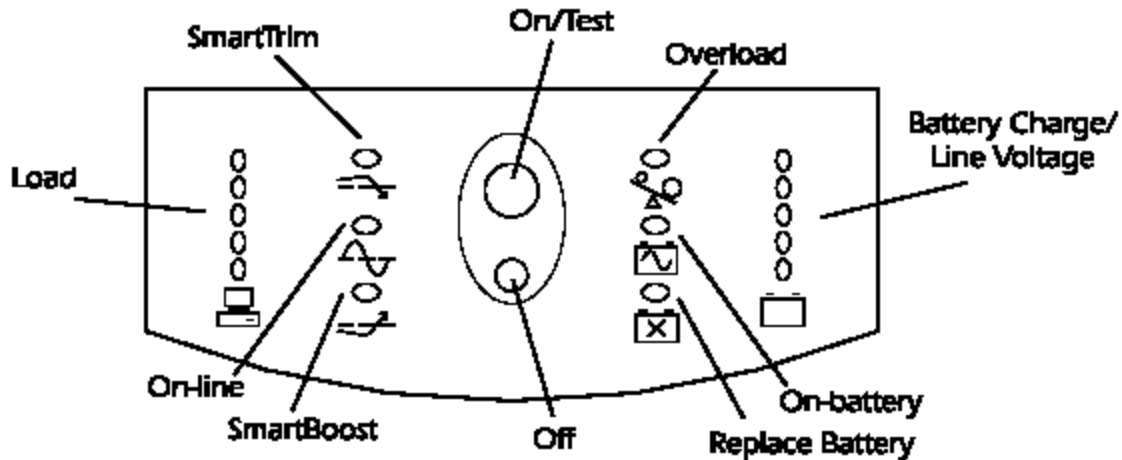


Troubleshooting APC Smart-UPS 700 1000 1400

This document will briefly describe steps to diagnose problems with Smart-UPS or equipment connected to one based on front-panel indicator lights.



Load and On-Line

- Check these – “on-line” indicates the unit is on and providing power. The “load” indicates amount of power draw and should be one bar or more lit under typical scenario. If no bars are lit, check to make sure the attached equipment is running.
- If these bars are flashing this indicates an overload condition and could mean that too much equipment is plugged into the unit. Also check the overload light.

Batter Charge/Line Voltage

- Indicates the status of the battery, should be fully lit on all bars. Holding On until unit beeps switches to Line Voltage mode for monitoring input voltage.

Replace Battery

- Check that this is NOT lit as this would indicate a weak battery in need of replacement.

On/Test

- Press once to turn the unit on. Press and hold for several seconds to initiate a self-test sequence. If unit won't turn on, check the circuit breaker at the rear.

All Lights Lit and Tone

If all indicators are lit and the unit emits a constant tone there is an internal fault and it needs service. Support has suggested disconnecting the batteries to reset but typically it needs replacement.